

BOARD OF ENGINEERS MALAYSIA: CLIENTS CHARTER'S ACHIEVEMENT IN YEAR 2011 (BASED ON MONTHS)

All matters pertaining to the registration of engineers will be processed within stipulated time frame (Within 4 months after receipt of complete application & supporting documentation)

Month Category	Jan		Feb		Mac		Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec		Achievement			
	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Total Received	Total Approved	%	
Graduate Engineer	497	1195	454	0	619	206	517	917	439	704	460	165	561	1183	435	889	460	584	1839	246	1342	696	1029	62	8652	6847	80%	
Professional Engineer	37	56	37	0	32	52	47	80	23	43	52	0	45	0	35	26	33	32	41	21	22	46	20	0	424	356	84%	
Temporary Engineers	0	0	1	0	20	19	1	0	0	16	0	0	30	3	2	0	2	4	2	1	0	0	3	9	61	52	85%	
Accredited Checker-Geotechnical	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	1	0%
Accredited Checker-Structural	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0%
Body Corporate	5	16	2	0	5	5	4	4	7	0	7	11	5	5	5	7	7	6	8	1	5	3	5	0	65	58	89%	
Multidisciplinary	1	1	2	0	0	0	0	0	0	0	0	0	1	1	0	1	0	0	3	1	2	0	0	0	9	4	44%	
Partnership	2	4	0	0	1	2	2	0	0	1	3	1	1	1	1	1	4	0	3	2	1	4	5	0	23	16	70%	
Sole Proprietorship	10	18	8	0	15	11	11	15	10	4	11	16	7	6	6	14	3	3	12	3	11	5	6	0	110	95	95%	
Total	552	1290	507	0	692	295	582	1016	479	768	533	193	650	1199	484	938	509	629	1907	275	1384	754	1067	72	211	174	80%	

Important Notes:

- 1 Timeline for those applications with insufficient documents will depend on how quick their responses to BEM's request/requirements.
- 2 Accredited Checkers involved many reports, assessment & interview.
- 3 Approval beginning of the year inclusive of applications received end of last year.
- 4 Total received end of the year (i.e. Nov & Dec) may be approved in the following year
- 5 Meeting in November & December 2011 did not finish all the agenda due to time constraints. Meeting can be held on monthly basis subject to the availability of all Committee Members. All Committee Members served BEM voluntarily.
- 6 Total percentage is not accurate based on the above 3 & 4