

BOARD OF ENGINEERS MALAYSIA: CLIENTS CHARTER'S ACHIEVEMENT IN YEAR 2014 (BASED ON MONTHS)

All matters pertaining to the registration of engineers will be processed within stipulated time frame (Within 4 months after receipt of complete application & supporting documentation)

Category	Month	Jan		Feb		Mac		Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec		Achievement				
		Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Received	Approved	Total Received	Total Approved	%		
Accredited Checker-Geotechnical		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
Accredited Checker-Structural		0	0	0	0	1	1	0	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0	1	0	3	2	67%		
Body Corporate		8	11	3	5	6	0	2	20	3	4	13	14	2	0	1	3	6	0	6	5	2	3	8	5	60	70	100%		
Graduate Engineer		1275	981	790	1318	643	36	503	0	480	1760	490	511	475	349	469	391	501	0	675	727	2201	1021	734	739	9236	7833	85%		
Multidisciplinary		0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	1	0	0	0	0	1	2	100%		
Professional Engineer		25	52	19	34	11	0	7	0	106	107	25	38	21	18	45	49	31	0	18	53	35	30	31	35	374	416	100%		
Partnership		3	2	2	5	2	0	1	4	2	3	1	1	1	0	1	2	1	0	2	1	2	2	6	3	24	23	96%		
Sole Proprietorship		8	21	11	13	7	0	5	17	6	7	8	10	4	0	7	9	9	0	6	10	10	10	12	10	93	107	100%		
Temporary Engineers		0	0	0	0	0	1	0	0	2	2	2	0	0	0	1	0	3	0	0	0	0	5	1	1	9	9	100%		
Total		1319	1067	825	1375	670	38	518	42	599	1883	541	574	503	367	524	454	551	0	707	798	2250	1071	793	793	9800	8462	86%		

- Important Notes:*
- 1 Timeline for those applications with insufficient documents will depend on how quick their responses to BEM's request/requirements.
 - 2 Accredited Checkers involved many reports, assessment & interview.
 - 3 Approval beginning of the year inclusive of applications received end of last year.
 - 4 Total received end of the year (i.e. Nov & Dec) may be approved in the following year
 - 5 No meeting in the month of February, September, November and December 2013 makes the total approval in January 2014 more than the total received.
 - 6 Total percentage may not be accurate based on the above 3, 4 & 5