

BOARD OF ENGINEERS MALAYSIA
ONLINE TRANSACTION REPORT 2011 (BASED ON CATEGORY OF SERVICES & MONTH)

NO	ONLINE SERVICES	MONTHLY ONLINE TRANSACTION REPORT 2011												Total
		Jan	Feb	March	April	May	June	July	August	Sept	Oct	Nov	Dec	
1	MyBEM Online Registration System <i>(Note: System was launched on 2nd October 2011)</i>													
a	Accredited Checker-Geotechnical	0	0	0	0	0	0	0	0	0	0	0	0	0
b	Accredited Checker-Structural	0	0	0	0	0	0	0	0	0	0	1	0	1
c	Body Corporate	0	0	0	0	0	0	0	0	0	2	0	0	2
d	Graduate Engineer	0	0	0	0	0	0	0	0	0	1500	908	295	2703
e	Multidisciplinary	0	0	0	0	0	0	0	0	0	2	1	0	3
f	Professional Engineer	0	0	0	0	0	0	0	0	0	0	0	0	0
g	Partnership	0	0	0	0	0	0	0	0	0	1	1	0	2
h	Sole Proprietorship	0	0	0	0	0	0	0	0	0	7	3	0	10
i	Temporary Engineers	0	0	0	0	0	0	0	0	0	0	0	0	0
Total		0												2721
2	Customer Service Survey	2	0	0	166	1	0	0	0	0	0	0	0	169
3	Complaint or Enquiry on BEM	12	6	14	12	6	0	0	1	6	1	0	1	59
4	Complaint Against an Engineer	1	0	0	0	1	0	0	0	0	0	0	1	3
Grand Total		15	6	14	178	8	0	0	1	6	1	0	2	2952