

**BOARD OF ENGINEERS MALAYSIA**  
**ONLINE TRANSACTION REPORT 2012 (BASED ON CATEGORY OF SERVICES & MONTH)**

NO	ONLINE SERVICES	MONTHLY ONLINE TRANSACTION REPORT 2012												Total
		Jan	Feb	March	April	May	June	July	August	Sept	Oct	Nov	Dec	
1	<b>MyBEM Online Registration System</b>													
a	Accredited Checker-Geotechnical	0	0	0	0	0	0	0	0	0	0	0	0	0
b	Accredited Checker-Structural	0	0	0	0	0	0	0	0	0	0	0	0	0
c	Body Corporate	0	0	0	0	1	0	1	0	0	0	0	0	0
d	Graduate Engineer	213	245	260	292	330	288	348	283	306	375	520	470	3930
e	Multidisciplinary	0	0	0	0	0	0	0	0	0	0	0	0	0
f	Professional Engineer	0	0	0	0	0	0	0	0	0	0	0	0	0
g	Partnership	0	0	0	0	0	0	0	0	0	0	0	0	0
h	Sole Proprietorship	0	1	0	3	3	2	0	0	2	2	2	2	17
i	Temporary Engineers	0	1	0	0	0	0	0	0	2	1	0	1	5
<b>Total</b>		213	247	260	295	334	290	349	283	310	378	522	473	3954
2	<b>Customer Service Survey</b>	0	12	1	0	0	0	1	0	0	0	0	0	14
3	<b>Complaint or Enquiry on BEM</b>	1	1	3	3	1	4	6	1	1	3	1	2	27
4	<b>Complaint against an Engineer</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Grand Total</b>		214	260	264	298	335	294	356	284	311	381	523	475	3995