

BOARD OF ENGINEERS MALAYSIA
ONLINE TRANSACTION REPORT 2013 (BASED ON CATEGORY OF SERVICES & MONTH)

NO	ONLINE SERVICES	MONTHLY ONLINE TRANSACTION REPORT 2013												Total
		Jan	Feb	March	April	May	June	July	August	Sept	Oct	Nov	Dec	
1	MyBEM Online Registration System													
a	Accredited Checker-Geotechnical	0	0	0	0	0	0	0	0	0	0	0	0	0
b	Accredited Checker-Structural	0	0	0	0	0	0	0	0	0	0	0	0	0
c	Body Corporate	0	1	1	0	0	2	0	0	0	2	0	1	7
d	Graduate Engineer	593	396	486	440	336	304	416	225	332	964	591	288	5371
e	Multidisciplinary	1	0	0	0	0	0	0	0	0	0	0	0	1
f	Professional Engineer	0	0	0	0	0	0	0	0	0	0	0	0	0
g	Partnership	0	0	0	0	0	0	0	1	0	0	2	0	3
h	Sole Proprietorship	2	3	2	4	1	1	4	1	3	4	5	2	32
i	Temporary Engineers	0	0	0	0	0	0	0	0	0	0	1	0	1
Total		596	400	489	444	337	307	420	227	335	970	599	291	5415
2	Customer Service Survey	0	12	1	3	0	0	0	0	0	0	0	0	16
3	Complaint or Enquiry on BEM	5	0	5	4	1	5	7	6	0	1	3	1	38
4	Complaint against an Engineer	0	0	1	0	0	1	0	0	0	0	0	0	2
Grand Total		601	412	496	451	338	313	427	233	335	971	602	292	5471